



Cladding-Technology-Shanxi-Co., Ltd

QP-03 Organization Context and Stakeholder Management Procedure

文件头部信息 / DOCUMENT HEADER

公司名称 Company	科雷丁技术（山西）有限公司 Cladding Technology Shanxi Co., Ltd	文件编号 Doc No.	QP-03
文件名称 Doc Title	组织环境与相关方管理程序 / Organization Context and Stakeholder Management Procedure	版本号 Revision	A/0
生效日期 Effective Date	2026 年 7 月 23 日	页码 Page	第 1 页 / 共 7 页
编制 Prepared by		编制日期 Date	2026 年 7 月 23 日
审核 Reviewed by		审核日期 Date	2026 年 7 月 23 日
批准 Approved by		批准日期 Date	2026 年 7 月 23 日
分发编号 Distribution No.		受控状态 Status	受控 / Controlled

修订历史记录 / REVISION HISTORY

版本 Revision	修订日期 Date	修订内容 Description	修订人 Editor	批准人 Approver
A/0	2026 年 7 月 23	首次发行，编制完整组		



科雷丁技术（山西）有限公司

Cladding Technology Shanxi Co., Ltd

	日	织环境与相关方管控流程 First issue, complete procedure for organization context and stakeholder management		
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1. 目的 PURPOSE

中文：为系统识别、分析、评审公司内外部组织环境因素，精准识别质量管理体系相关方及其需求与期望，明确相关管控要求，结合环境变化及相关方诉求识别体系运行风险与机遇，确保质量管理体系适配公司战略发展及经营需求，保障体系持续适宜、充分、有效运行，满足 ISO9001:2015 标准 4.1、4.2 条款要求。

English: To systematically identify, analyze and review internal and external organizational context factors of the company, accurately identify QMS-related stakeholders and their needs and expectations, clarify relevant control requirements, identify operational risks and opportunities in combination with environmental changes and stakeholder demands, ensure that the quality management system adapts to the company's strategic development and operational needs, and maintain the continuous suitability, adequacy and effectiveness of the system, in compliance with Clause 4.1 and 4.2 of ISO9001:2015.

2. 范围 SCOPE

中文：本程序适用于公司质量管理体系覆盖范围内的内外部环境因素识别、分析、更新评审工作，同时适用于所有与公司生产经营、产品服务、体系运行相关的相关方识别、需求收集、诉求分析、动态更新与管控工作，覆盖公司各部门及全业务流程。

English: This procedure applies to the identification, analysis, update and review of internal and external context factors within the scope of the company's quality management system. It also applies to the identification, demand collection, demand analysis, dynamic update and control of all stakeholders related to the company's production and operation, products and services, and system operation, covering all departments and full business processes of the company.

3. 术语与定义 TERMS AND DEFINITIONS

3.1 组织环境 Organizational Context

中文：影响公司经营发展、质量管理体系策划与运行的内外部综合因素，包含内部管理、资源、能力、文化等内部因素，以及政策、市场、行业、客户、供应链等外部因素。

English: Comprehensive internal and external factors affecting the company's operation and



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development, quality management system planning and operation, including internal factors such as internal management, resources, capabilities and culture, as well as external factors such as policies, market, industry, customers and supply chain.

3.2 相关方 Stakeholder

中文：能够影响公司质量管理体系、产品及服务质量，或受公司体系运行、生产经营活动影响的个人、组织及机构，包含客户、